CUSTOMER SUPPORT & SERVICES DIRECTORY
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Customer Support Number

**One Number. Direct Support.**
The phone tree below is your easy guide to finding the help you need for your operations.

Not sure where to go? Select Option 0 to reach our new 24/7 Customer Care Center.

**1.800.FLY.BELL**
1.800.359.2355
For international availability call: +1.817.280.2011

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<td>8</td>
<td>Local Customer Service Engineer Guide</td>
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<td>HUMS &amp; IVHM Support (Coming Late 2020)</td>
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Customer Support Contact List

No more searching for the right person. To ensure the fastest response to your email questions, choose from the following list below.

**Spares Support**
spares@bellflight.com

**CAP**
CAP@bellflight.com

**Warranty**
warranty@bellflight.com

**Product Support Engineering**
productsupport@bellflight.com

**Technical Publications**
publications@bellflight.com

**Bell Training Academy**
BTAadmin@bellflight.com

**Customer Portal Support**
portalsupport@bellflight.com

**Authorized Service Facility Support**
csfsupport@bellflight.com

**Composite Panels**
panels@bellflight.com

**Rotor Blade Repair**
bladerepair@bellflight.com

Not sure who to contact? Send your questions to customercare@bellflight.com
Customer Advantage Plan & Warranty

Customer Advantage Plans keep maintenance costs predictable and your aircraft at the ready with access to our exclusive rotatable pool of inventory, saving you downtime.

Bell also offers warranty coverage for new aircraft, pre-owned aircraft and spare parts sold by Bell.

24/7 AOG CAP & Warranty Support
1.800.FLY.BELL (359.2355) x2
CAP@bellflight.com
warranty@bellflight.com
bellflight.com/cap

CAP & Warranty Manager
Reuben Milliner
Phone: 817.280.2658
Mobile: 316.200.9142
rmilliner@bellflight.com

Manager Customer Experience & Solutions
Michele Flores
Phone: 817.280.3926
Mobile: 817.542.1658
mflores3@bellflight.com

Customer Account Manager (Lead)
Stuart Harbottle
Phone: 817.280.8694
Mobile: 817.357.2017
sharbottle@bellflight.com
Training

With more than 70 years of experience, the Bell Training Academy combines a track record of training excellence with state-of-the-art resources for both pilot and maintenance technicians.

Bell Training Academy
Phone: 800-359-2355 x4
BTAAdmin@bellflight.com
bellflight.com/support/training

Bell Training Academy – Singapore
BTAAdmin@bellflight.com
bellflight.com/support-and-service/training

Bell Training Academy – Valencia
Michael Stokes
Phone: +34 961.969.215
Mobile: +44 797.4422.8222
mstokes@trusimulation.com
BTAAdmin@bellflight.com
bellflight.com/support-and-service/training
The MyBell customer portal provides customers direct access to information regarding their orders, support and services, technical publications and more.

To access the MyBell portal go to:
https://mybell.com

For questions regarding the MyBell portal
please contact:
portalsupport@bellflight.com
1.800.FLY.BELL x7
(1.800.359.2355 x7)
Product Support Engineering

Available 24/7/365 to provide technical assistance to our customers for in-production and legacy aircraft.

24/7 Product Support Engineering Support
1.800.FLY.BELL (359.2355) x3
productsupport@bellflight.com
bellflight.com/support/contact-support

Customer Solutions Director
Van Wilson
Phone: 817.280.4581
Mobile: 817.201.8541
vhwilson@bellflight.com

Product Support Engineering Manager (Commercial)
Winston McKinney
Phone: 450.971.6500 x3542
Mobile: 514.248.0826
wmckinney@bellflight.com

Military Models
Product Support Engineering Manager (Military)
Richard Barger
Phone: 817.280.4885
Mobile: 817.301.4488
rbarger@bellflight.com

Commercial Models
(206 / 407 / 505 / 222 / 230 / 427 / 429 / 430 / 204 / 205 / 212 / 412)
Phone: 450.437.2862
800.363.8023 (US/Canada)
Fax: 450.433.0272

TH-57 / TH-67 / OH-58 / Armed 407
Phone: 817.280.3548
MTS-Light@bellflight.com

210 / AH-1 / UH-1 / Huey II
Phone: 817.280.3548
MTS-Medium@bellflight.com
Commercial Technical Publications

Offering up-to-date electronic publications and technical manuals that are approved sources for meeting regulatory requirements regarding documentation accessibility and revision status.

Commercial Publications Department
Phone: 817.280.2584
publications@bellflight.com

Life Cycle Support Manager
Skip McLean
Phone: 817.280.6250
cmclean@bellflight.com

Technical Publications Manager
Joel Segura
Phone: 817.280.3272
jsegura@bellflight.com

Commercial Publications Distribution
Jeff LaRou
Phone: 817.280.1242
jlarou@bellflight.com
Rotor Blade Repair

Bell's Rotor Blade Centers specialize in the inspection and repair of rotor blades, offering helicopter operators exceptional repair capabilities and 24/7 field maintenance anywhere in the world. As a global leader, these facilities have provided customers with worldwide excellence in blade repair for over 35 years.

Bell
580 St. Etienne Road, Ste. A
Broussard, Louisiana USA 70518
Phone: 337.839.2119
Fax: 337.829.2122
bladerepair@bellflight.com

Operations Manager
Jason Picard
Phone: 337.837.8322
Mobile: 337.591.9747
jppicard@bellflight.com

Senior Customer Support
Corinne Frederick
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cfrederick@bellflight.com

Field Service Supervisor
Armando Martinez
Phone: 337.837.8374
Mobile: 337.296.6647
amartinez@bellflight.com

Regional Sales Manager
Michael Aguilar
Phone: 817.235.6924
maguilar@bellflight.com

Rotor Blades Limited
Unit 5B
Crusader Park, Warminster
Wiltshire, United Kingdom
BA12 8BT
Phone: +44 198.584.7040
Fax: +44 198.584.6356
repairs@rotor-blades.com

Operations Manager
Sally Martin
Phone: +44 198.584.7040
smarti02@bellflight.com

RBI Hawker Limited
L1U FZ2S BD06/07
JAFZ South
Dubai, United Arab Emirates
Phone: +971 4.886.0144
Fax: +971 4.886.0144
information@rbihawker.com
Composite Panels

The Bell Composite Facility specializes in repairs and overhauls, new Bell composite parts, and build-to-print services. Backed by OEM data, engineering and certified technicians, the facility offers dependable service for numerous in-production and legacy Bell models.

Bell
107 LEDA Blvd.
Broussard, Louisiana USA 70518
Phone: 337.837.8321
Fax: 337.837.8343
panels@bellflight.com

Operations Manager
Jason Picard
Phone: 337.837.8322
Mobile: 337.591.9747
jppicard@bellflight.com

Business Leader,
Broussard Facilities
Veronica Boulet
Phone: 337.837.8323
Mobile: 337.307.0193
vboulet@bellflight.com

Regional Sales Manager
Michael Aguilar
Phone: 817.235.6924
maguilar@bellflight.com
Our Aeronautical Accessories brand offers more than 4,000 parts and 1,200 unique supplemental type certificates (STCs). Whether developed or authorized by Bell, these kits and assemblies allow you to upgrade your aircraft to meet the latest mission requirements.
North America
Customer Service Engineers

Offering post-delivery and spares fulfillment assistance, our in-region service professionals are committed to help you maintain the operational readiness of your aircraft.

CSE Manager, North America
Greg Judd
+1.435.632.0856
gjudd@bellflight.com

Florida
Paul Lusker
Phone: 863.447.1588
plusker@bellflight.com

Florida (Northern), Georgia, North Carolina, South Carolina, Virginia
Scott Lane
Phone: 770.617.9374
selane@bellflight.com

Iowa, Minnesota, Nebraska, North Dakota, South Dakota, Wisconsin
Paul Gunderson
Phone: 612.802.5068
pgunderson@bellflight.com

Illinois, Indiana, Kentucky, Michigan, Ohio, Tennessee, West Virginia
Erik Sharp
Phone: 513.479.3499
esharp@bellflight.com

Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Washington, DC
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emodonnell@bellflight.com

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John Mott
Phone: 817.357.2307
jmott@bellflight.com

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Walter Watton
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wwatton@bellflight.com
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Phone: 819.324.1318
stremblay@bellflight.com

Idaho, Montana, Utah
Area Manager
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giudd@bellflight.com

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Greg Arnold
Phone: 817.504.4696
gdarnold@bellflight.com

California (Southern), Hawaii, Southern Nevada
Chris Brown
Phone: 661.345.4845
cgbrown@bellflight.com

Alaska, Oregon, Washington
Chad Heiman
Phone: 817.233.6482
cdheiman@bellflight.com

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Phone: 480.294.5366
emooney@bellflight.com

British Columbia, Yukon Territory
Erin McMahon
Phone: 604.619.4733
emcmahon@bellflight.com

Alberta, Manitoba, Northwest Territory, Saskatchewan
Mike Doucette
Phone: 403.540.2838
mdoucette@bellflight.com

British Columbia
Seigo Matsubara
Phone: 778.214.4763
smatsubara@bellflight.com

Colorado, New Mexico (Northern), Wyoming
John Griffith
Phone: 817.487.5185
jgriffith2@bellflight.com
Supply Centers

Serving as the linchpin in our support and service network, the Supply Centers offer global spares fulfillment and distribution to our customers, including AOG support.

**Director, Support and Services – Americas**
Chad Nimrick  
Phone: 817.280.1941  
Fax: 817.278.1941  
canimrick@bellflight.com

**Canada**
Bell Textron Canada Ltd. – Supply Center  
Bay 101, 58 Aero Drive NE  
Calgary, Alberta  
Canada T2E 8Z9  
Canada/USA: 800.661.9560  
24-Hour: 403.275.3555  
Fax: 403.730.5946

**General Manager**
Mike Mallon  
Phone: 403.730.9289  
Mobile: 403.816.1234  
mmallon@bellflight.com

**Commercial Customer Account Administrators**
Tecwynn Hiemer  
Phone: 403.730.9277  
thiemer@bellflight.com

Mark Miele  
Phone: 403.730.9296  
mmiele@bellflight.com

Robert Kapcala  
Phone: 403.730.9285  
rkapcala@bellflight.com

**North & South America**
Bell Textron Inc.  
Fort Worth Logistics Center  
3200 High River Road  
Ft. Worth, USA TX 76155  
1.800.FLYBELL x1  
(1.800.359.2355 x1)

**Supervisor Customer Support**
Kylie Robinett  
Phone: 817.280.7772  
Mobile: 469.559.3698  
krobinett@bellflight.com

**Commercial Customer Spare Support**
1.800.FLYBELL x1  
(1.800.359.2355 x1)  
spares@bellflight.com
Bell Service Centers

Understanding the global footprint of our customer base, Bell is advancing the customization, maintenance and repair capabilities of our service centers around the world. Each site has a unique set of capabilities and highly trained staff members to keep your aircraft mission-ready.

Bell – Ozark
668 Parker Drive
Ozark, Alabama USA 36360
Phone: 334.774.2529
Fax: 334.774.6756

**General Manager**
Michael Baergen
Phone: 334.445.5305
Mobile: 817.975.1355
mbaergen@bellflight.com

James Wright
Phone: 334.445.5377
Mobile: 817.524.8520
jawright@bellflight.com

Bell – Piney Flats
450 Industrial Park Road
Piney Flats, Tennessee USA 37686
Phone: 800.251.7094
423.538.5111
Fax: 423.538.8469

**General Manager**
David Gaik
Phone: 423.391.3803
dgalik@bellflight.com

**Manager, Component Repair**
Melanie Ragan
Phone: 423.391.3504
Mobile: 423.484.3383
mragan@bellflight.com

Cardell Aerospace
2600 E. Fowler Ave.
Tampa, Florida USA 33612
Phone: 813.974.3660
Fax: 813.974.4052

daniel.reinhart@cardell.com

Sales & Marketing
Mark Foreman
Phone: 813.974.4262
mark.foerhman@cardell.com

Regional Sales
Geno Forman
Phone: 813.974.4262
geno.forman@cardell.com

Mike Hannahs
Phone: 602.881.5276
mike.hannahs@ableengineering.com

Able Aerospace Services, Inc.
7706 E. Velocity Way
Mesa, AZ USA 85212
Phone: 602.304.1227
Fax: 602.304.1277
ableengineering.com
sales@ableengineering.com

**General Manager**
Michael Vercio
Phone: 602.443.8388
michael.vercio@ableengineering.com

**Sales & Marketing**
John Celigoy
Phone: 602.304.0887
john.celigoy@ableengineering.com

**Regional Sales**
Geno Forman
Phone: 480.710.8420
geno.forman@ableengineering.com

Mike Hannahs
Phone: 602.881.5276
mike.hannahs@ableengineering.com
Authorized Service Facility Support

Bell Authorized Service Facilities are authorized to perform maintenance, repair and overhaul on your aircraft and/or component parts. We have more than 100 Authorized Service Facilities across the globe.

**Authorized Service Facilities Manager – Americas**
Denise Bollom  
Phone: 817.280.6808  
Mobile: 817.807.1243  
dbollom@bellflight.com

**Authorized Service Facilities – Contracts Manager**
Krissy Morrison  
Phone: 817.590.6133  
Mobile: 817.676.8790  
kmorrison@bellflight.com

**Authorized Service Facilities Regional Manager – Canada**
Mike Mallon  
Phone: 403.730.9289  
Mobile: 403.816.1234  
mmallon@bellflight.com
Authorized Service Facilities

Authorized Maintenance Centers

MONTANA USA
Rocky Mountain Rotors Maintenance
45 Aviation Lane
Belgrade, Montana USA 59714
Office: 406.579.7942 (Troy)
Mobile: 850.830.7467 (Ty)
rockymountainrotors.com
troy@rmrheli.com
Maintenance Director ...................... Troy Torgrimson
Operations Director ...................... James Ty Lee, Sr.
Office Manager ......................... Laura M Jones

Capabilities:

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Customer Service Facilities

ALBERTA CANADA
Avialta Helicopter Maintenance Ltd.
1A 27018 SH 633
Villeneuve Airport, Sturgeon County
Alberta, Canada T8T OE3
Office: 780.460.1800
Fax: 780.458.7311
avialta.com
avialta@avialta.com

General Manager ...................... Paul Horvatis
Director of Maintenance .............. Larry Rushfeldt
Customer Support Manager ........... Maury Wood

Capabilities:

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### Alberta

**Chinook Aviation Inc.**
542 Hurricane Drive  
Calgary, Alberta, Canada T3Z 3S8  
Office: 403.247.2498  
Fax: 403.247.3740  
chinkookaviation.com  
chinkook@nucleus.com

President: Helge Kirmse  
Office Manager: Heike Meyer-Soules  
Lead Hand: Jason Doell

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### Eagle Copters Maintenance Ltd.
 Calgary Int’l Airport, 823 McTavish Road N.E.  
Calgary, Alberta, Canada T2E 7G9  
Office: 403.250.7370  
eaglecopters.com  
info@eaglecopters.com

CEO: Barry Kohler  
CFO: Zita Mulligan  
VP, Operations: Adam de Groot

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### British Columbia

**Alpine Aerotech LP**
1260 Industrial Road  
West Kelowna, BC, Canada V1Z 1G5  
Office: 250.769.6344 Toll-Free:1.855.500.2376  
Fax: 250.769.6303  
alpineaerotech.com  
info@alpineaerotech.com

President: Jeff Denomme  
General Manager and PRM: Neil Baycroft  
Structures Manager: Greg Foyle

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**BRITISH COLUMBIA**

**Alpine Aerotech LP**
1640 Threshold Dr.
Abbotsford Int’l Airport
Abbotsford, BC
Canada V2T 6H5
Office: 250.769.6344
Toll Free: 1.855.500.2376
Fax: 250.769.6303
alpineaerotech.com
info@alpineaerotech.com

President: Jeff Denomme
General Manager and PRM: Neil Baycroft
Structures Manager: Greg Foyle

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**VIH Aerospace Inc.**
Victoria Int’l. Airport
1962 Canso Road
North Saanich, BC
Canada V8L 5V5
Office: 250.655.6828
Toll Free: 1.833.267.9494
Fax: 250.655.6861
vihaerospace.com
vihasales@vih.com

General Manager: Arne Arneson
Maintenance Director: Ian Teschke
Business Development, Sales & Marketing: Brian Thistle

Capabilities:

<table>
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British Columbia - Canada

Yellowhead Helicopters, Ltd.
3010 Selwyn Road Highway 5 North
Valemount, BC
Canada V0E 2Z0
Office: 250.566.4401
Fax: 250.566.4333
yhl.ca
yhl@yhl.ca
CEO: Jacob Forman
Maintenance Director: Curtis Fowler
Supply Chain Management Director: Rob Parsons

Capabilities:
- 204 FO
- 205 FO
- 206A, B FO
- 206L FO
- 212 FO
- 407 FO
- 427 F

Ontario - Canada

AOG Heliservices Inc.
1032 Len Birchall Way
Norman Rogers Airport
Kingston, Ontario
Canada K7M-9A1
Office: 613.389.8596
Mobile: 613.539.2893
Fax: 613.389.5586
aogheli.com
info@aogheli.com
President/Maintenance Director: Ken Przontka
Component Overhaul Manager: Jim McLean
Sales Director: Luis Bouza

Capabilities:
- 206A, B FO
- 206L FO
- 407 FO
ONTARIO

Helitrades, Inc.
18 Terry Fox Dr.
Vankleek Hill, Ontario
Canada K0B 1R0
Office: 613.893.3027
Mobile: 613.893.7660
Fax: 613.893.2776
helitradesinc.com
gerry@helitradesinc.com
President, DOM, Q.A. Manager .................. Gerald (Gerry) Tom
Spares Manager ................................. Melissa Howes
Capabilities:
204 O  206L OCT  412 FOCT
205 OCT  212 OCT  429 F
206A,B OCT  407 FOCT  505 FO

National Helicopters Inc.
11339 Albion Vaughan Road
Kleinburg, Ontario
Canada L0J 1C0
Office: 905.893.2727
Mobile: 416.996.9658
Fax: 905.893.2700
nationalhelicopters.com
twoerlen@nationalhelicopters.com
President .............................. Dan Munro
Maintenance Director ........................ Tom Woerlen
Shop Foreman .............................. Dave Wilson
Capabilities:
206A,B FO  429 F
206L FO  430 F

ONTARIO

Skyline Helicopter Technologies
195 Magill St.
Lively, Ontario
Canada P3Y 1K6
Office: 705.692.2900
Fax: 705.692.1265
skylinehelicopters.com
skyline@skylinehelicopters.com
President/Maintenance Director ................... Joe Natale
Office Manager ............................... Julie Monahan
Engineer/Shop Foreman ........................... Evan Beland
Capabilities:
206A,B FO  206L FO  212 F

ONTARIO

ONTARIO

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS

SERVICE CODE LEGEND:
F Field Maintenance  O Component Repair & Overhaul
C Approved Cabin Fixture  T Approved Tailboom Fixture  R Rotor Blade Repair

North America
**QUEBEC**

**Canadian Helicopters Limited**
1215 Montee Pilon  
Les Cedres, Quebec  
Canada J7T 1G1  
Office: 450.452.3000  
Mobile: 1.780.915.9846  
Fax: 450.452.2483  
canadianhelicopters.com  
beaton@canadianhelicopters.com  
General Manager, Third Party Maintenance Services… Bryan Eaton  
VP, Maintenance Director ……………………. Ed Bergnach

**Capabilities:**  
206A,B FO  
206L FO  
212 F  
407 F

**QUEBEC**

**Heli-Inter, Inc.**
6500 Chemin de la Savane  
St-Hubert, Quebec  
Canada J3Y 8Y9  
Office: 450.550.2024  
Fax: 450.468.5497  
iservicecenter.ca  
info.bell@iservicecenter.ca  
President……………………………………….. Frederic Allard  
Service Center Director……………………… M. Jacques Laflamme  
Maintenance Director……………………………Steve Rusnak

**Capabilities:**  
204 F  
205 F  
206L F  
212 F  
412 F  
505 F

**ALABAMA**

**Bell – Ozark**
668 Parker Drive  
Ozark, Alabama USA 36360  
Office: 334.774.2529  
Fax: 334.774.6756  
bellflight.com  
mbaergen@bellflight.com  
General Manager……………………………..Michael Baergen  
Quality Manager……………………………..Brian Tramontina

**Capabilities:**  
204 FO  
205 FOCT  
206A,B FOCT  
206L FOCT  
210 FOCT  
212 FOCT  
407 FOCT  
412 FOCT  
407 FOCT  
UH-1 FOCT
**ALASKA**

Maritime Helicopters, Inc.
3520 FAA Road
Homer, Alaska USA 99603
Office: 907.235.7771
Mobile: 907.277.7602
Fax: 907.235.7773
maritimehelicopters.com
bfell@maritimehelicopters.com

COO .......................................................... Bob Fell
Part 145 Accountable Manager ......................... Steve Slade
Chief Inspector .............................................. Brent Estep

Capabilities:
206A,B FO  407 F
206L FO  412 F

**ARIZONA**

Aero Products Component Services, Inc.
551 N. 40 St.
Show Low, Arizona USA 85901
Office: 928.537.1000
Mobile: 602.284.5359
Fax: 928.537.1001
aeroproducts.com
sales@aeroproducts.com

President ................................. Jeff Winn
Maintenance Director .............................. Mark Ruffle
Spares Coordinator ............................... Scott Klein

Capabilities:
205 O  212 O  407 O
206A, B O  222 O  412 O
206L O  230 O  429 F

**ARIZONA**

Able Aerospace Services, Inc.
7706 E. Velocity Way
Mesa, AZ USA 85212
Office: 602.304.1227
Fax: 602.304.1277
ableengineering.com
ableaerospace.com
info@ableengineering.com

Vice President ................................. John Jackson
Business Development/Sales ...................... Mike Hannahs
Business Development/Sales ...................... Tony Mitteer

Capabilities:
205 O  230 O  430 O
206A, B FO  407 FO  AH-1 O
206L FO  412 O  UH-1 O
212 O  427 O  OH-58 FO
222 O  429 O  505 FO

**SERVICE CODE LEGEND:**

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<thead>
<tr>
<th>Service Code</th>
<th>Description</th>
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<tr>
<td>F</td>
<td>Field Maintenance</td>
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<td>O</td>
<td>Component Repair &amp; Overhaul</td>
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<td>C</td>
<td>Approved Cabin Fixture</td>
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<td>T</td>
<td>Approved Tailboom Fixture</td>
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<td>R</td>
<td>Rotor Blade Repair</td>
</tr>
</tbody>
</table>

---

2020 CSS Directory | 24 | North America
**ARIZONA**  USA

**Papillon Grand Canyon Helicopters**  
3565 Hummingbird Drive  
Grand Canyon, Arizona USA 86023  
Office: 928.638.9440  
Mobile: 928.606.7788  
Fax: 928.638.9349  
papillon.com  
raymund.kendall@papillon.com  
President: Luis Garcia  
CEO: Brenda Halvorson  
Maintenance Director: Raymund Kendall  
Spares Coordinator: Tiffany Panks  
Capabilities:  
206A,B FO  
206L FO  
407 F

**CALIFORNIA**  USA

**Redding Air Service, Inc.**  
6831 Airway Avenue  
Redding Municipal Airport  
Redding, California USA 96002  
Office: 530.221.2851  
Fax: 530.221.3728  
reddingairservice.com  
info@reddingairservice.com  
President: Phillip G. DiFiore  
Maintenance Director: Samuel Swartzlander  
Spares Coordinator: Tiffany Panks  
Capabilities:  
206A,B FO  
206L FO  
407 FO  
505 FO

**CALIFORNIA**  USA

**Rotorcraft Support, Inc.**  
67 D Street, Fillmore, CA  
USA 93015-1668  
Office: 818.997.7667  
Fax: 818.997.1513  
rotorcraftsupport.com  
parts@rotorcraftsupport.com  
Maintenance Director: Phillip G. DiFiore  
VP, Quality and Tech Publications: Jeffrey M. Teubner  
Spares Coordinator: Veronica Lozano  
Capabilities:  
205 FOT  
206A,B CFOT  
206L CFOT  
212 FOT  
222 F  
407 FO  
412 FOT  
427 F  
429 F  
505 FO  
Huey II F
COLORADO

Century Helicopters, Inc
2001 Airway Ave.
Fort Collins, Colorado USA 80524
Office: 970.484.6804
Fax: 970.224.3899
centuryhelicopters.com
century@centuryhelicopters.com

Capabilities:
206A, B FO  407 FO  505 F
206L FO  429 F

DELAWARE

Summit Aviation, Inc.
Summit Airport
4200 Summit Bridge Rd.
Middletown, Delaware USA 19709
Office: 800.441.9343
Fax: 302.378.7035
Other: 302.540.7517
summit-aviation.com
jbonnell@summit-aviation.com

Capabilities:
204 F  206L F  429 F
206 F  407 F  505 F
206A,B F  412 F

FLORIDA

Bell – Miami
2011 South Perimeter Road, Suite L
Fort Lauderdale, Florida USA 33309
Office: 1-800-537-4454
Fax: 954.771.4692
Other: 954.491.5071
bellflight.com/miami
dcburch@bellflight.com

Capabilities:
206A, B FO  407 FO  430 F
206L FO  412 F  505 F
212 F  427 F
230 F  429 F
IDAHO  USA

Helicopter Maintenance Corp.
Boise Munic. Airport
2465 Commerce Ave.
Boise, Idaho USA 83705
Office: 208.344.6521
Mobile: 208.860.5961
Fax: 208.345.6719
idahohelicopters.com
jy@idahohelicopters.com

Director of Operations .................................. Steve Sandmeyer
Maintenance Director .................................... John Yrazabal
Spares Manager .......................................... Erik Peterson

Capabilities:
205  F
429  F

IDAHO  USA

Hillcrest Aircraft Company
540 O’Conner Rd.
Lewiston, Idaho USA 83501
Office: 208.746.8271
Fax: 208.743.6872
hillcrestaircraft.com
kbb@hillcrestaircraft.com

President ...................................................... Gale Wilson
VP, Director of Operations ................................ Keith White
Maintenance Director ...................................... Kelly Bean

Capabilities:
205  FO
206A,B  FO
206L  FO
212  FO
407  F

ILLINOIS  USA

A&S Helicopters, Inc.
3300 Vector Drive
Cahokia, Illinois USA 62206
Office: 618.337.2600
Fax: 618.337.2601
asheli@sbcglobal.net

President ...................................................... Steve Bortscheller
Parts Manager ............................................. Brandi Steele

Capabilities:
206A,B  FO
206L  FO
412  FO
505  F

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS
SERVICE CODE LEGEND:  F Field Maintenance  O Component Repair & Overhaul  C Approved Cabin Fixture  T Approved Tailboom Fixture  R Rotor Blade Repair
**KENTUCKY**

**Thoroughbred Aviation Maintenance Inc**  
6204 Paris Pike  
Georgetown, Kentucky USA 40324  
Office: 502.863.9799  
Fax: 502.863.9799  
TBAMKY.com  
info@tbamky.com  
Vice President ................................................. Joe Otte  
Chief Inspector ................................................... Jaret Voshell  
Outside Parts Sales ......................................... Susan Reynolds

Capabilities:  
206A,B FO 407 F  
206L FO 429 F

**LOUISIANA**

**Arrow Aviation Co. LLC**  
1318 Smede Hwy (Hwy 92)  
Broussard, Louisiana USA 70518  
Office: 337.364.4357  
Fax: 337.364.4186  
arrownavigationco.com  
david@arrowaviationco.com  
General Manager ................................................... David Guidry  
Maintenance Director ........................................ Timothy Ivanoff  
Part Sales ....................................................... Hank Wallraven

Capabilities:  
205 CFT 222 F  
206A,B CFOT 230 F  
206L CFOT 407 CFOT  
212 CFOT 412 CFOT

**Bell – Rotor Blade Repair**  
580 St. Etienne Road, Suite A  
Broussard, Louisiana USA 70518  
Office: 337.839.2119  
Fax: 337.839.2122  
bellflight.com  
bladerepair@bellflight.com  
Operations Manager ................................................. Jason Picard  
Supervisor Field Repairs ................................. Armando Martinez

Capabilities:  
204 R 222 R  
205 R 230 R  
206A,B R 407 R  
206L R 412 R  
212 R 427 R  
204 R 222 R  
205 R 230 R  
206A,B R 407 R  
206L R 412 R  
212 R 427 R  
204 R 222 R  
205 R 230 R  
206A,B R 407 R  
206L R 412 R  
212 R 427 R  
505 R

**BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS**

SERVICE CODE LEGEND:  
F Field Maintenance  
O Component Repair & Overhaul  
C Approved Cabin Fixture  
T Approved Tailboom Fixture  
R Rotor Blade Repair

2020 CSS Directory 28 North America
Minuteman Aviation, Inc.
Missoula Int'l. Airport
5225 Hwy. 10 W.
Missoula, Montana USA 59808
Office: 406.728.9363
Fax: 406.728.6981
minutemanaviation.com
mai@montana.com
President: Michael M. Mamuzich
Maintenance Supervisor: Jeff Zimmerman
Spares Manager: Randy Keller

Capabilities:
- 206A,B FO
- 206L FO
- 212 FO
- 407 FO
- 429 F

JBI Helicopter Services
720 Clough Mill Road
Pembroke, New Hampshire USA 03275
Office: 603.225.3134
Mobile: 603.496.2028
Fax: 603.224.9050
jbihelicopters.com
ray@jbihelicopters.com
patrick@jbihelicopters.com
eric@jbihelicopters.com
CEO: Ray Newcomb
Maintenance Director: Patrick Vaughan
Avionics Manager: Eric Niquette

Capabilities:
- 206A,B F
- 206L F
- 407 F
- 427 F
- 429 F
- 505 F

Executive Air Taxi Corporation
2301 University Drive
Bldg. 1652-48
Bismarck Municipal Airport
Bismarck, North Dakota USA 58504
Office: 701.258.5024
Mobile: 701.226.8744
Fax: 701.258.2693
executive-air.com
paul@executive-air.com
President & CEO: John G. Miller
COO: Paul Vetter
Maintenance Director: Dan Christensen

Capabilities:
- 206A,B FO
- 206L FO
- 407 F
### OKLAHOMA

**Air Flite, Inc.**

2320 Airport Drive  
Shawnee, Oklahoma USA 74804  
Office: 405.275.4388  
Mobile: 405.630.5000  
Fax: 405.275.4389  
airfliteok.com  
blake@airfliteok.com

President: Mark White  
Sales/Service Manager: Blake White  
Maintenance Director: Mark White

**Capabilities:**  
206A,B FOT  
206L FOT  
407 FT

### OREGON

**Hillsboro Aviation**

Portland-Hillsboro Airport  
3845 NE 30th Ave.  
Hillsboro, OR USA 97124  
Office: 503.648.2831  
Fax: 503.648.1886  
hillsboroaviation.com  
info@hillsboroaviation.com

Owner/CEO: Max Lyons  
VP/COO: Ryan McCartney  
Parts Manager: Jade Bohonis

**Capabilities:**  
205 FO  
206L FO  
407 FO  
206A,B FO  
212 FO  
412 FO

### PENNSYLVANIA

**Paradigm Aerospace Corporation**

226 Airport Road  
Mt. Pleasant, Pennsylvania USA 15666  
Office: 724.887.4413  
Fax: 724.887.4447  
pac-international.co  
info@paradigm-aero.com

Maintenance Director: Ed Wahl  
Administration Director: Dayna Cortazzo

**Capabilities:**  
206A,B FO  
407 FO  
429 F  
206L FO  
412 FO
Sterling Helicopter  
1226 River Road  
Croydon, Pennsylvania USA 19021  
Office: 215.271.2510  
Fax: 215.788.7319  
Toll-Free: 866.783.7435  
sterlinghelicopter.com  
bell@sterlinghelicopter.com  
President/CEO: Phil Bidden  
General Manager: Jason Smith  
Maintenance Director: Pat Lally  

Capabilities:  
206A,B FO   407 FO   430 FO  
206L FO   429 F   505 F  

Bell – Piney Flats  
450 Industrial Park Road  
Piney Flats, Tennessee USA 37686  
Office: 423.538.5111  
Fax: 423.538.8469  
bellflight.com  
MRO@bellflight.com  
General Manager: David Galik  
Manager, MRO & CRO: Jason Jenkins  

Capabilities:  
205 FO   230 FO   430 FO  
206A,B FO   407 FO   505 FO  
206L FO   412 FO   UH-1 FO  
212 FO   427 FO   OH-58 FO  
222 FO   429 FO  

RSG Aviation, Inc.  
KFTW – Ft. Worth Meacham Int’l Airport  
3901 North Main St.  
Hangar 2 South  
Fort Worth, Texas USA 76106-2752  
Office: 817.625.0192  
Fax: 817.625.0195  
Other: 800.272.2022  
rotorcraftservicesgroup.com  
info@rotorcraftservices.com  
Vice President: Mike Gallegos  
Maintenance Director: Keith Moreland  
Contracts/Proposals Director: Noel Salazar  
Logistics/Counter Sales: Jon Harrelson  

Capabilities:  
206A,B FO   212 F   412 FO  
206L FO   407 FO   429 F  

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS  
SERVICE CODE LEGEND:  F Field Maintenance  O Component Repair & Overhaul  
C Approved Cabin Fixture  T Approved Tailboom Fixture  R Rotor Blade Repair
South Air Helicopters, Inc.
17402 County Road 127
Pearland Regional Airport
Pearland, Texas USA 77581
Office: 281.648.5187
Fax: 281.648.5196
sahinc@sbcglobal.net

President .............................................. Jeffrey P. Helton
Service Manager ..................................... Matthew Brennan
Spares Manager ................................. Nancy Maldonado

Capabilities:
206A,B FO  407 FO
206L FO  429 F

Uniflight Global, LLC
Grand Prairie Municipal Airport
2617 Aviation Pkwy
Grand Prairie, Texas USA 75052
Office: 972.623.3444
Mobile: 214.850.8949
Fax: 972.623.2414
uniflightglobal.com
mtopa@uniflight.com

Chairman & CEO ........................................... Joseph A. Hawke
COO ................................................................. Michael Topa
DOM ................................................................. Joe Noland

Capabilities:
204 FO  212 FO  412 FO
205 FO  222 FO  430 FO
206A,B FO  230 FO
206L FO  407 F
Helicopter Services of Utah, Inc.
2244 S 1640 W
Woods Cross, Utah USA 84087
Office: 801.295.5700
Fax: 801.295.5795
helicopterservicesofutah.com
parts@classicaviation.net

Accountable Manager .......................... Pete Robotham
Chief Inspector .................. Martin Hodo
Parts Manager .......................... Kenneth Moritz

Capabilities:
206A,B FO 206L FO 407 FO

Summit Helicopters, Inc.
P.O. Box 909
525 McClelland Street
Salem, VA USA 24153
Office: 540.375.8909
Fax: 540.375.8904
summithelicopters.com
john.milko@summithelicopters.com

Maintenance Director .................. Rick Chase
Sales & Marketing .................. John Milko
Spares Manager .................. Richard Day

Capabilities:
204 FO 206L FO 412 F
205 FO 212 FO 429 F
206A,B FO 407 FO Huey II F
505 F

Northwest Helicopters LLC
1000 85th Ave. SE
Olympia, Washington USA 98501
Office: 360.754.7200
Fax: 360.754.1761
nwhelicopters.com
sales@nwhelicopters.com

CEO .................. Brian Reynolds
Director of Sales and Support .................. Tom Spithaler
Maintenance Director .................. Jeff Winner

Capabilities:
204 FO 206L FO 412 OC
205 FO 212 FOC 429 F
206A,B FO 407 FO 505 F

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS
SERVICE CODE LEGEND:  F Field Maintenance  O Component Repair & Overhaul
C Approved Cabin Fixture  T Approved Tailboom Fixture  R Rotor Blade Repair
Helicopter Specialties, Inc.
4746 S. Columbia Dr.
Janesville, Wisconsin USA 53546
Office: 608.758.1701
Fax: 608.758.2599
helicopterspecialties.net
jim@helicopterspecialties.net

President ............................................. Jim Freeman
Maintenance Director ............................ Dave Conley
Logistics Manager ................................. Mike Davis

Capabilities:
206A,B  F  222  F  407  F
206L  F  230  F
Latin America
Customer Service Engineers

Offering post-delivery and spares fulfillment assistance, our in-region service professionals are committed to help you maintain the operational readiness of your aircraft.

CSE Manager, Latin America
Barry ZumMallen
Phone: +52.1.55.5455.8833
bzummallen@bellflight.com

Central Mexico
Barry ZumMallen
Phone: +52.1.55.5455.8833
044.55.5455.8833
(From within Mexico City)
045.55.5455.8833
(From within Mexico except Mexico City)
bzummallen@bellflight.com

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Gene Fairfax
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(From within Mexico City)
045.55.5438.6455
(From within Mexico except Mexico City)
210.347.3722 (Mobile USA)
gfairfax@bellflight.com

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Marcos Ortiz
Phone: +52 1.55.3224.8425
044.55.3224.8425
(From within Mexico City)
045.55.3224.8425
(From within Mexico except Mexico City)
mortiz@bellflight.com

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John C. Forero
Phone: +1.817.590.6244
+57.320.875.3462
jforero@bellflight.com

Belize, Caribbean Islands, Costa Rica, Dominican Republic, El Salvador, French Antilles, Guatemala, Honduras, Jamaica, Nicaragua, Panama, Puerto Rico
Edward Horodeski
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ehorodeski@bellflight.com

Argentina, Chile, Paraguay, Uruguay
Ernie Burger
Phone: +56 99.534.8152
eburger@bellflight.com

Aruba, Bonaire & Curacao Islands, Bolivia, Ecuador, Peru, Trinidad & Tobago, Venezuela
Ed Clark
Phone: 210.867.6574
Phone: 210.497.1258
eclark@bellflight.com

Brazil
Dan Prairie
Phone: +55 11.9.6467.0580
dprairie@bellflight.com
Supply Centers

Serving as the linchpin in our support and service network, the Supply Centers offer global spares fulfillment and distribution to our customers, including AOG support.

Director, Support and Services – Americas
Chad Nimrick
Phone: +1.817.280.1941
Fax: +1.817.278.1941
canimrick@bellflight.com

North & South America
Bell Textron Inc.
Fort Worth Logistics Center
3200 High River Road
Ft. Worth, TX USA 76155
1.800.FLY.BELL x1
(1.800.359.2355, x1)
bellflight.com

Supervisor Customer Support
Kylie Robinett
Phone: +1.817.280.7772
Fax: +1.817.280.7772
krobinett@bellflight.com

Commercial Customer Spare Support
1.800.FLY.BELL x1
(1.800.359.2355, x1)
spares@bellflight.com
**Bell Service Centers**

Understanding the global footprint of our customer base, Bell is advancing the customization, maintenance and repair capabilities of our service centers around the world. Each site has a unique set of capabilities and highly trained staff members to keep your aircraft mission-ready.

**Bell – Miami**
2011 South Perimeter Road, Suite L
Fort Lauderdale, Florida USA 33309
Phone: +1.954.491.5071
Fax: +1.954.771.4692

**General Manager**
David Burch
Phone: +1.954.491.5071
Fax: +1.954.771.4692
dcburch@bellflight.com

**Authorized Service Facility Support**

Bell Authorized Service Facilities are authorized to perform maintenance, repair and overhaul on your aircraft and/or component parts. We have more than 100 Authorized Service Facilities across the globe.

**Authorized Service Facilities Manager – Americas**
Denise Bollom
Phone: +1.817.280.6808
Mobile: +1.817.807.1243
dbollom@bellflight.com

**Authorized Service Facilities – Contracts Manager**
Krissy Morrison
Phone: +1.817.590.6133
Mobile: +1.817.676.8790
kmorrison@bellflight.com
Authorized Service Facilities

**BUENOS AIRES**

**Helipower S.A.**
Aeropuerto de La Plata
Avenida 7 s/n entre 618 y 619, La Plata,
Buenos Aires 1900, Argentina
Office: +54 9 11 4481 3591
Mobile: +54 9 11 3399 9951 (Pablo Servidio)
www.helipower.com.ar
info@helipower.com.ar

General Manager ......................................Marcelo Carullo
Commercial Manager ..............................Pablo Servidio
Technical Manager ...............................Fernando Marazas

Capabilities:
- 206A,B FO
- 206L FO
- 407 FO
- 429 F
- 505 F

**CURITIBA**

**Helisul Táxi Aéreo Ltda**
Rua Trajano da Costa Pereira,
348 Hangar 41 - Aeroporto Bacacheri - Curitiba - PR Brazil
Office: +55 41.3521.3636
+55 41.3521.3662

helisul.com
carlos@helisul.com
patricia.lima@helisul.com
siqueira@helisul.com

Maintenance Manager ..............................Carlos Arimatea
Commercial Manager ..............................Patricia Lima
Airworthiness Support ............................Ari Siqueira

Capabilities:
- 206A,B FO
- 206L FO
- 407 FO
- 429 F
- 505 F
Composite Technology do Brasil, Ltda.
Avenida Ayrton Senna
2541, Rua A Hangar E-76-A
Aeroporto de Jacarepagua
Barra da Tijuca
Rio de Janeiro, RJ
Brazil 22775-002
Office: +55 21.2432.7159
Mobile: +55 22.98128.8859
ctbrasili.com.br
filipe.queiroz@lideraviacao.com.br
Maintenance Supervisor .......... Filipe Cotta Lanna Castro Queiroz

Capabilities:
- 204 R
- 205 R
- 206A,B R
- 206L R
- 212 R
- 412 R

Líder Táxi Aéreo S/A (Rio de Janeiro)
Avenida Ayrton Senna, 2541
Rua B - Hangar 80
Barra da Tijuca
Aeroporto de Jacarepagua
Rio de Janeiro, RJ, Brazil 22775-001
Office: +55 21.3218.2124
Fax: +55 21.98142.9689
lideraviacao.com.br
derito.greco@lideraviacao.com.br
Maintenance Manager ............... Marco Antonio Derito Greco
Maintenance Director ................... Rodrigo Barbosa
Chief Operating Office of Maintenance ........... Bruna Strambi

Capabilities:
- 206A,B F
- 206L F
- 407 F
**São Paulo, Brazil**

**Helipark Táxi Aéreo e Manutenção Aeronáutica LTDA**
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Fax: +55 4186.9599 ext 9715  
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manutencao@helipark.net  

Technical Director ...................... Elson Dias Sterque Junior  
Commercial Director ................... Mauro Bergamini  
Technical Manager ...................... Edson Makoto Ashida  

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**Capabilities:**
- 206A,B FO 429 F
- 206L FO 430 FO
- 407 FO 505 F

---

**São Paulo, Brazil**

**Lider Táxi Aéreo S.A. – Air Brasil**
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São Paulo/SP, Brazil 04357-060  
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daniel.bueno@lideraviacao.com.br  
rafael.costa@lideraviacao.com.br  

Maintenance Director ................... Rodrigo Barbosa  
Maintenance Manager .................... Rafael Costa  
Engineering Manager .................... Daniel Bueno  

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**Capabilities:**
- 206A,B FO 427 F 505 F
- 206L FO 429 F
- 407 FO 430 FO
**SANTIAGO**

**Eagle Copters Centro Mantenimiento Autorizado S.A.**
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Chicureo
Santiago de Chile
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Mobile: +56 94.276.0171
Fax: +56 22.942.3100
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info@eaglecopters.cl

Chairman of the Board: Michael O'Reilly
President/CEO: Martin Busquets
Director of Maintenance: Mauricio Torres

Capabilities:
- 205 C
- 206A,B F
- 206L F
- 212 FC
- 407 F
- 429 F
- 412 C
- 505 F

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**Empresa Nacional de Aeronáutica de Chile (ENAER)**
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antonella.segura@enaer.cl

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Logistic Manager: Rodrigo San Roman

Capabilities:
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info@helicentro.com.co

President: Sergio Gomez
Vice President: José Bermudez
Commercial Director: Carolina Parra

Capabilities:
- 205 CFOT
- 206A,B CFOT
- 206L CFOT
- 212 CFOT
- 407 FO
- 412 CFOT
- Huey II F
- 505 F

---

**SERVICE CODE LEGEND:**
- F Field Maintenance
- C Component Repair & Overhaul
- T Approved Tailboom Fixture
- R Rotor Blade Repair
- G Genuine BELL Parts

Latin America 41 2020 CSS Directory
**QUITO**

**Aeromaster Airways S.A.**
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aeromastersa.com  
aero@aeromastersa.com  
Chairman of the Board: Roberto Damone  
Maintenance Manager: Ariel Ferrario  
Capabilities:  
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**GUATEMALA CITY**

**Aeroservicios AVE, S.A.**
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Aeropuerto Internacional La Aurora, Zona 13  
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Fax: +502 2283.6214  
avesa.com.gt  
svaldes@distribuidorapiper.com  
President: Sophia Valdés  
Chief Maintenance: Dani Medina  
Sales: Ana Lucia Garcia  
Capabilities:  
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**CAMPECHE**

**Aeroservicios Especializados S.A. De C.V.**
Hangar ASESA Helipuerto Federal Col. Francisco I. Madero  
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asesa.com.mx  
info-asesa@grupolomex.com  
General Director & CEO: Héctor González  
Sales Manager: Jorge Vega  
MRO General Manager: Carlos Schillinger  
Capabilities:  
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**SERVICE CODE LEGEND:**  
- **F**: Field Maintenance  
- **O**: Component Repair & Overhaul  
- **C**: Approved Cabin Fixture  
- **T**: Approved Tailboom Fixture  
- **R**: Rotor Blade Repair
**Servicio Tecnico Aereo De Mexico S.A. De C.V. , STAM**

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stam.com.mx  
jbonilla@stam.com.mx

General Director  Alejandro Garcia Bejos  
Director  Juan Jose Bonilla Cortes  
Director  Alejandro Romano Baez

Capabilities:

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**SERVICE CODE LEGEND:**  
- F Field Maintenance  
- O Component Repair & Overhaul  
- C Approved Cabin Fixture  
- T Approved Tailboom Fixture  
- R Rotor Blade Repair
CARACAS 

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Fax: +58 239.225.3535
aerotecnica.com
info@aerotecnica.com
President: Antonio Eduardo Dugarte
Vice President: Mario Antonio Ciaffi

Capabilities:

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</table>
Customer Service Engineers

Offering post-delivery and spares fulfillment assistance, our in-region service professionals are committed to help you maintain the operational readiness of your aircraft.

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kvostal@bellflight.com

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Serving as the linchpin in our support and service network, the Supply Centers offer global spares fulfillment and distribution to our customers, including AOG support.

**Director of Support & Services – International**

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Paul Tielemans  
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p tielemans@bellflight.com
Bell Service Centers

Understanding the global footprint of our customer base, Bell is advancing the customization, maintenance and repair capabilities of our service centers around the world. Each site has a unique set of capabilities and highly trained staff members to keep your aircraft mission-ready.

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Maintenance Director
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Authorized Service Facility Support

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**Authorized Service Facilities Manager – International**
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**Authorized Service Facilities – Contracts Manager**
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**Authorized Service Facilities Regional Support Managers**

**Regional Manager, Europe/Middle East/Africa**
Jean-Philippe Richard  
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jrichard01@bellflight.com
# Authorized Service Facilities

## RUIRU TOWN

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Ruiru Town, Kenya, Africa
Mobile: +254 709.110.000
africairhsl.com
csf@africairhsl.com

President: Lynne Keller
Base Maintenance Manager: Simon Mugo

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## JOHANNESBURG

**National Airways Corp. PTY, Ltd.**
Hangar 4H, Rand Airport
1419 Germiston
Johannesburg, Gauteng, South Africa
Office: +27 87.353.3411
Fax: +27 11.827.5164
Mobile: +27 82.891.4563
nac.co.za
redmond.fowle@nac.co.za

Executive Director: Redmond Fowle
Hangar Supervisor: Ashley Spolander
Product Support Manager: Darryl Shovlin

| Capabilities: | 206A,B | FO | 206L | FO | 222 | O | 407 | FO | 412 | FO | 429 | F | 430 | FO | 505 | FO |
## Abu Dhabi Aviation

**Address:**
Adjacent to Abu Dhabi International Airport Terminal II  
P.O. Box. 2723, Abu Dhabi, United Arab Emirates

**Contact Information:**
- **Office:** +971 2.5758000  
- **Fax:** +971 2.5757775  
- **Website:** abudhabiaviation.com  
- **Email:** adava@abudhabiaviation.com

**Key Personnel:**
- **Chairman:** Nadir Al Hammadi  
- **General Manager:** Mohamed Ibrahim Al Mazrouei  
- **Commercial Director:** Khaled Mashhour

**Capabilities:**
- 212 F  
- 412 F

## RBI Hawker Limited

**Address:**
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Jebel Ali Freezone (South), Dubai  
United Arab Emirates

**Contact Information:**
- **Office:** +971 4.886.0144  
- **Fax:** +971 4.886.0145  
- **Website:** rbihawker.com  
- **Email:** information@rbihawker.com

**Key Personnel:**
- **Vice President Operations – Middle East & Pacific:** Ian D’Arcy  
- **Technical Manager:** Matthew Evans  
- **Production Manager:** Mike Tyley-Plank

**Capabilities:**
- 204 R  
- 205 R  
- 220 R  
- 222 R  
- 230 R  
- 233 R  
- 407 R  
- 427 R  
- 429 R  
- 430 R  
- 412 R  
- 427 R  
- 429 R  
- 430 R

## Hawker Pacific Airservices Ltd.

**Address:**
Office No. 102, Airline Offices Building  
Fujairah International Airport  
Fujairah, United Arab Emirates

**Contact Information:**
- **Office:** +971 9.222.1179  
- **Fax:** +971 9.243.0621  
- **Website:** hawkerpacific.com  
- **Email:** hawkeradmin@hawkerpacific.com

**Key Personnel:**
- **Chairman:** Nadir Al Hammadi  
- **General Manager:** Mohamed Ibrahim Al Mazrouei  
- **Commercial Director:** Khaled Mashhour

**Capabilities:**
- 412 F
Europe
Customer Service Engineers

Offering post-delivery and spares fulfillment assistance, our in-region service professionals are committed to help you maintain the operational readiness of your aircraft.

Area Manager, Customer Service Engineers
Karel Vostal
Phone: +420 728.416.995
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Karel Vostal
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Austria, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, France, Georgia, Greece, Hungary, Israel, Latvia, Macedonia, Montenegro, Poland, Romania, Slovak Republic, Slovenia, Ukraine
Kenny Gerken
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Belgium, Denmark, Faroe Island, Finland, Greenland, Iceland, Ireland, Luxemburg, Netherlands, Norway, Sweden, United Kingdom
Andrew Watt
Phone: +44 7566.292070
awatt@bellflight.com
Supply Centers

Serving as the linchpin in our support and service network, the Supply Centers offer global spares fulfillment and distribution to our customers, including AOG support.

Director of Support & Services – International
Michael T Reagan
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Mobile: +1.817.357.2426
mreagan@bellflight.com

Europe/Middle East/Africa
Bell Textron Supply Center B.V.
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Jean-Philippe Richard
Phone: +31 20.449.6509
jrichard01@bellflight.com

Paul Tielemans
Phone: +31 20.449.6518
ptielemans@bellflight.com
Understanding the global footprint of our customer base, Bell is advancing the customization, maintenance and repair capabilities of our service centers around the world. Each site has a unique set of capabilities and highly trained staff members to keep your aircraft mission-ready.

**Bell – Prague**

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Fax: +420 234.624.112  
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**General Manager**  
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**Component Maintenance and Avionics Service Manager**  
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**Delivery Manager**  
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Phone: +420 234.624.149  
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**Project Manager**  
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**Commercial Manager**  
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**Logistics Manager**  
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msimek@bellflight.com
Authorized Service Facility Support

Bell Authorized Service Facilities are authorized to perform maintenance, repair and overhaul on your aircraft and/or component parts. We have more than 100 Authorized Service Facilities across the globe.

**Authorized Service Facilities Manager – International**
Walter “Strat” Johnson  
Phone: 817.280.5103  
Mobile: 817.819.4399  
whjohnson@bellflight.com

**Authorized Service Facilities – Contracts Manager**
Krissy Morrison  
Phone: 817.590.6133  
Mobile: 817.676.8790  
kmorrison@bellflight.com

**Authorized Service Facilities Regional Support Managers**

**Regional Manager, Europe/Middle East/Africa**
Jean-Philippe Richard  
Phone: +31 20.449.6509  
jrichard01@bellflight.com
## Authorized Service Facilities

### PRAGUE  CZECH REPUBLIC

**Bell – Prague**  
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Fax: +420 234 624 112  
prague.info@bellflight.com  

General Manager ......................Vlastimil Cepicka  
Director of Maintenance ....................Neil Telford  
Component Maintenance Manager ...........Jan Hejkal  

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### METZ-TESSY  FRANCE

**Rotor Team**  
Annecy-Grimaud Airport  
Metz-Tessy, France  
rotorteam.com  
admin@rotorteam.com  
Office: +33 450.518.516  
Fax: +33 450.517.254  

CEO ....................Sebastien Parmier  

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### AHLEN, NORTH RHINE-WESTPHALIA  GERMANY

**Agrarflug Helilift GmbH & Co. Kg**  
Warendorferstr. 190  
59227 Ahlen  
North Rhine-Westphalia, Germany  
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Fax: +49 (0)2382 940530-80  
agrarflug-helilift.com  
info@agraflug-helilift.com  

CEO ....................Dennis Beese  
Technical Director/CAMO Manager ......................Hans Kraskes  
Procurement Sales Manager ......................Natalia Latorre Gil  

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---

**Service Code Legend:**  
- F: Field Maintenance  
- C: Approved Cabin Fixture  
- T: Approved Tailboom Fixture  
- O: Component Repair & Overhaul  
- R: Rotor Blade Repair  

---

*Authorized in Europe 2020 CSS Directory*
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Business Development ................................. Joerg Wagner
Program Manager ....................................... Mr. Amnon Delitzki

Capabilities:
- 205  FO
- 206A,B FO
- 206L FO
- 212  FO
- 222  FO
- 230  FO
- 407  FO
- 412  FO
- 427  F
- 430  F
- 505  F

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General Manager ........................................... Mr. Dudu Vidan
CFO ............................................................... Inbal Haver

Capabilities:
- 206A,B FO
- 206L FO
- 212  FO
- 412  F

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Norway
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Quality Manager ......................................... Karl Gjelvik
Maintenance Manager .................................. Hallstein Bringsvor

Capabilities:
- 412  FO

SERVICE CODE LEGEND:
F Field Maintenance
O Component Repair & Overhaul
C Approved Cabin Fixture
T Approved Tailboom Fixture
R Rotor Blade Repair

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS
**KAZAN**

**Kazan Aviation Enterprise**

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office@kazanavia.com
albert@kazanavia.com

Director General . Magomed Zakarzhaev
Director Executive . Alexander Reutov
Head of Sales . Evgeny Medvedev

Capabilities:

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**POPRAD**

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Agent . Jan Kubosi
CEO . Michal Kvaka

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thomas.jarlinge@patriahelicopters.com

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204 FO 212 CFOT 412 CFOT
205 CFOT 222 F 429 F
206A,B CFOT 230 F
206L CFOT 407 FO

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Capabilities:
206A,B FO 407 F
206L F 505 F

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Mobile: +41 79.277.02.04
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429 F 505 F
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Sales Marketing Director ............................... Serdar Tamer
Maintenance Director ................................. Hakan Akpinar

Capabilities:
206A, B F 206L F 407 F

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info@heliwork.co.uk

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Commercial Manager ............................. Colin Rogers
Logistics Coordinator .............................. Sue Grantham

Capabilities:
206A, B FO 230 O 430 O
206L FO 407 FO 505 FO
212 O 412 O
222 O 429 FM

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CEO ......................................................... Adrian Oaten
Commercial/Logistics Manager ..................... Lee Shaw
Engineering Director ............................... Richard Hornby

Capabilities:
429 F

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS
SERVICE CODE LEGEND: F Field Maintenance O Component Repair & Overhaul
C Approved Cabin Fixture T Approved Tailboom Fixture R Rotor Blade Repair
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Fax: +44 (0)1985.846356
repairs@rotor-blades.com

Business Operations Manager ...................... Sally Martin
Production Manager ................................. Matthew Milicevic

Capabilities:

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</tbody>
</table>
Asia Pacific
Customer Service Engineers

Offering post-delivery and spares fulfillment assistance, our in-region service professionals are committed to help you maintain the operational readiness of your aircraft.

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Serving as the linchpin in our support and service network, the Supply Centers offer global spares fulfillment and distribution to our customers, including AOG support.

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Bell Service Centers

Understanding the global footprint of our customer base, Bell is advancing the customization, maintenance and repair capabilities of our service centers around the world. Each site has a unique set of capabilities and highly trained staff members to keep your aircraft mission-ready.

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Production Manager ................................. Zhou Xiaodong
Technical Manager .................... Yu Zhiqiang

Capabilities: 429
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info@leaderaviation.com.au

Director/Engineering Manager ....................... Derek Swadling
Director/Chief Engineer ............................ Mark Leadbeater

Capabilities:

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**NEW SOUTH WALES  AUSTRALIA**

**Eagle Copters Maintenance Pty Ltd.**
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Mobile: +61 428.266.404 (AOG Hotline)
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info@eaglecopters.com.au

Chief Executive Officer ............................... Grant Boyter
VP Maintenance ................................. Rohan Schallmeiner
Sales & Support Manager .......................... Craig Swayne

Capabilities:

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**NEW SOUTH WALES  AUSTRALIA**

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Maintenance Supervisor, MRO ....................... Calvin Roodeenburg
Customer Service Manager ....................... Glenn Trewin

Capabilities:

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WESTERN AUSTRALIA

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Capabilities:
206A,B FO 206L FO 407 F

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Director .............................................................. Mukesh Bhatia
Director .............................................................. Sahu Menon

Capabilities:
206A,B F 230 F 429 F
206L F 407 F
222 F 412 F

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Production Director ............................................... Gogot Subagio
Managing Director ............................................... Denny Lesmana

Capabilities:
205 FO 212 O 427 F
206A,B FO 407 FO 429 F
206L O 412 FO 430 O

BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS

SERVICE CODE LEGEND:  F Field Maintenance  O Component Repair & Overhaul
                          C Approved Cabin Fixture  T Approved Tailboom Fixture  R Rotor Blade Repair
**AICHI-PREFECTURE**

**Nakanihon Air Service Co., Ltd.**
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Fax: +81 568.292100
nnk.co.jp

President .................................................. Taku Shibata
Director/Aviation GM ................................. Tetsuya Hoshino

Capabilities:

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**SAITAMA-PREFECTURE**

**Aero Asahi Corporation**
662-1, Aza Nakawari, Hiratsuka
Kawagoe-shi, Saitama, 350-0814 Japan
Office: +81 49.231.5111
Fax: +81 49.231.5116
aeroasahi.co.jp
kmcadmin-113250@aeroasahi.co.jp

Director .................................................. Hisayuki Aoki
Service General Manager ............................. Junichi Yoshida
Procurement General Manager ........................ Osamu Washida

Capabilities:

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**TOCHIGI-PREFECTURE**

**Subaru Corporation**
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nishikido.takashisubaru.co.jp

Operations Manager ................................. Takashi Nishikido
Sales Manager ........................................ Osamu Liyama
Engineering Manager .............................. Hiroaki Horii

Capabilities:

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CHUNGNA

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Capabilities:
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206A,B FO 222 FO 430 F
206L CFO 230 FO

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Capabilities:
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Capabilities:

<table>
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General Manager: Chris Schaefer
Director of Maintenance: Harry Fontalvo
Customer Support & Services Manager: Kirpal Singh

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Composite Technology International Pte Ltd
39 Loyang Way
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Office: +65 6542.1121
Fax: +65 6542.5383
michael_tay@composite-technology.com.sg
General Manager: Ang Hee Thiam
Senior Operations Manager: Michael Tay

Capabilities:

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BELL APPROVED SERVICES • AUTHORIZED SOURCE GENUINE BELL PARTS
SERVICE CODE LEGEND: F Field Maintenance O Component Repair & Overhaul C Approved Cabin Fixture T Approved Tailboom Fixture R Rotor Blade Repair
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Fax: +886 62688944
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Chairman & President .................... Tien-Lin, Lu
Vice President ............................. Sung-Ling, Tsai
Director of Vertical Flight Center ............ Cheng-Kung, Chen

Capabilities:

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